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Bryn Complaints Data

Please find attached the overview of complaint data for Bryn Compost between 1st June to 31st August 2014. The first chart is new and has changed in format since the last meeting. This is to simplify the way we view the data and to enable us to view the data at a daily rate.

Daily Calls and Visits Log

This chart logs all odour complaint calls made against Bryn Compost (in blue bars)

The chart also logs when we visited site – The green bars indicate that we visited site and did not detect an odour outside of the site boundary. The red bars indicate we visited site and we detected an odour outside of the site boundary.

No. of Complaints & Complainants by Location.

This chart is in the same format as before and shows a running total of complaints against each street where we have had at least one report.

Total Odour Complaints Aug 2012 to Aug 2014.

Again in the same format as last time showing the trend line of complaints received over a 2 year period.